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West Coast Learning Ltd provides free information, advice and guidance to support adults in making appropriate decisions on a full range of learning opportunities at WCL or by referral to another partner provider.

The service is:

- provided to adults aged 19+ in England and Wales
- confidential
- impartial
- delivered by competent and qualified staff that conform to equal opportunities practices
- accessible on the web via live chat, by e-mail and by phone on (01946) 599087
- delivered in accordance with the National IAG Board / Matrix Principles
- available in person from 8:30 am to 5:30 pm, Monday to Friday.

The information contained on <http://www.westcoastlearning.co.uk> is reviewed weekly and the layout confirms to W3C standards for accessibility.